

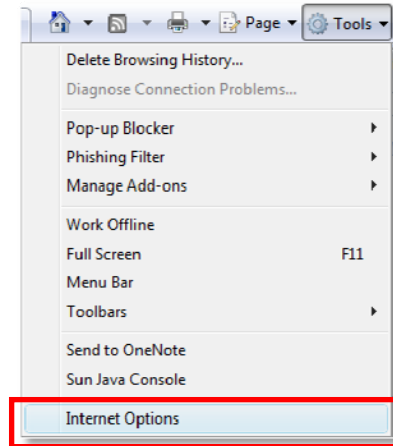


Help with Multiple File Downloader Issues

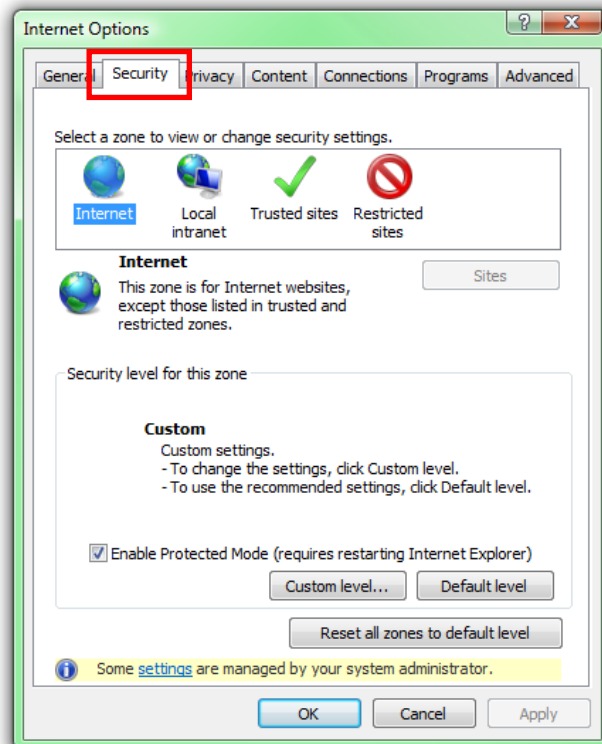
When downloading multiple documents, the settings in your Internet Explorer browser may block you from being able to download files.

Try the following to be able to download the files properly:

1. In Internet Explorer, click on **Tools** and select **Internet Options**.



2. The **Internet Options** screen will appear. Select the **Security** tab.



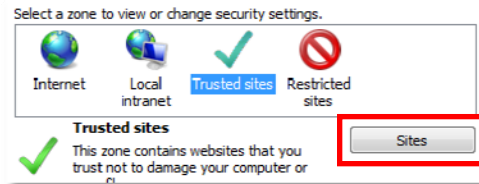


CONSTRUCTION LEADERS

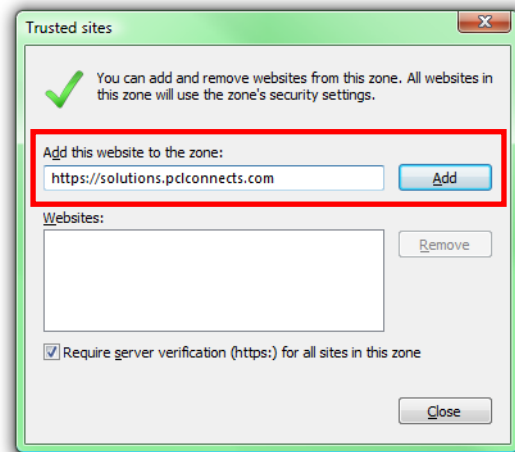
3. Select the **Trusted Sites** icon.



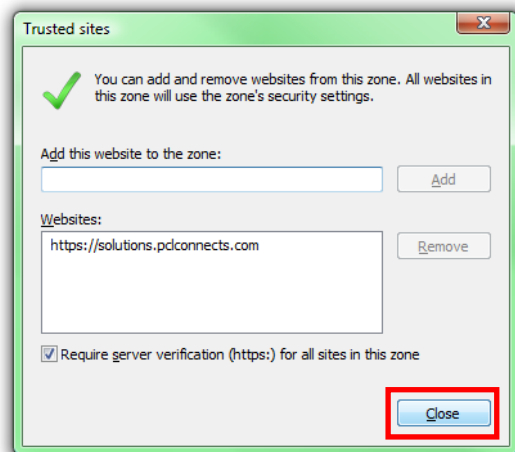
4. Click on the **Sites** button.



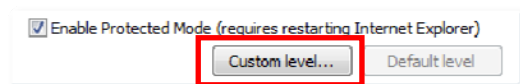
5. In the **Add this website to the zone** field, enter the following address and click on the **Add** button:
<https://solutions.pclconnects.com>



6. The address will be placed in the **Websites** list. Click on the **Close** button.

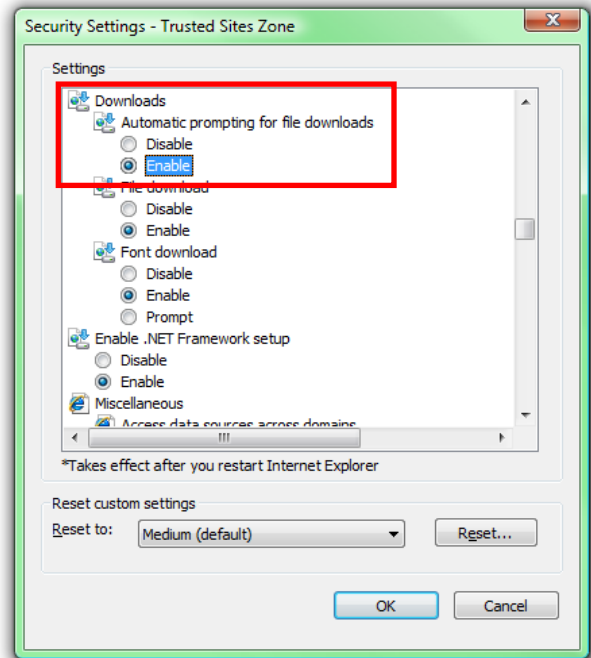


7. Click on the **Custom Level** button. If the custom level button is disabled or grayed out, then the system administrator at the company will have to make the changes.





8. Scroll down to the **Downloads** section and under **Automatic prompting for file downloads**, select "Enable".



9. Click on the **OK** button and then click on the **OK** button in the **Internet Options** screen.

After making the required changes, try to download the files again.